



May 15, 2025

**Notice to Providers Regarding Payment for Massachusetts Group Insurance
Commission Member Claims**

We are writing to share an important update regarding the temporary pause in claim payments for members covered by the Massachusetts Group Insurance Commission (GIC).

As you know, Wellpoint previously notified you that the GIC temporarily suspended payments for medical claims due to a projected budget shortfall. This pause was initiated during the week of May 12, 2025, affecting all four medical carriers contracted by the GIC. The shortfall was driven by higher-than-expected medical and pharmacy claims.

Over the past several months, the GIC worked with partners across the government to address this projected funding gap. In April, the Governor filed a supplemental budget to ensure the necessary funds from the Legislature by May 12, 2025, in order to avoid disruption of claims payments. While the May 12th deadline was not met and claims were pended for 11 business days, **the Legislature has now passed the funding measure which the Governor swiftly signed on May 15, 2025.** As such, payments for pended claims will resume and future claims will be processed normally for the remainder of the fiscal year.

Thank you for your patience and understanding, but particularly for continuing to provide care to our Wellpoint GIC members.

If you have any questions about the information in this notice, please contact the Wellpoint Provider Services Department at 800-442-9300.