



Changes to your Total Choice plan on July 1, 2024

This is a list of changes to your health plan effective July 1, 2024. These changes apply to members of Wellpoint's **Total Choice** plan. The changes listed here will be described in detail in the **FY25 Total Choice Member Handbook**, available in June 2024 at wellpointmass.com/health-plans/total-choice-plan.

If you have any questions, please call Wellpoint Member Services toll free at **833-663-4176** Monday through Thursday from 7:30 a.m. to 6 p.m. and Friday from 7:30 a.m. to 5 p.m. You can also send us a message from your member account.

Changes effective July 1, 2024	To find out more...
<p>The company has a new name and website!</p> <p>The company name officially becomes Wellpoint as of July 1, 2024. Your plan materials, such as your handbook and EOBs, will all display the Wellpoint name, logo, and branding.</p> <p>The new website is wellpointmass.com. From there, you will be able to log into your existing member account – you are not required to create a new member account.</p> <p>Should you need to do so, you can still access UniCare materials from the prior plan year (which ends on June 30, 2024) by visiting the unicaremass.com website.</p>	<p>wellpointmass.com</p>
<p>Occupational therapy and physical therapy</p> <p>Occupational therapy and physical therapy are limited to 30 visits in a plan year. Preapproval is required for additional visits. However, if the services are associated with an autism spectrum disorder diagnosis, the limit doesn't apply.</p>	<p>Handbook, chapter 4</p>
<p>Fitness reimbursement</p> <p>The fitness reimbursement has increased to \$200 per plan year for the family plan. The reimbursement remains \$100 per plan year for the individual plan.</p>	<p>Handbook, chapter 4</p>
<p>Nutritional counseling</p> <p>Up to three nutritional counseling visits are now available for non-diabetes and non-eating disorder related conditions. Refer to your member handbook for a list of conditions that do not have a visit limit.</p>	<p>Handbook chapter 7</p>