

Changes to your Community Choice plan on July 1, 2024

This is a list of changes to your health plan effective July 1, 2024. These changes apply to members of Wellpoint's **Community Choice** plan. The changes listed here will be described in detail in the **FY25 Community Choice Member Handbook**, available in June 2024 at wellpointmass.com/health-plans/community-choice-plan.

If you have any questions, please call Wellpoint Member Services toll free at **833-663-4176** Monday through Thursday from 7:30 a.m. to 6 p.m. and Friday from 7:30 a.m. to 5 p.m. You can also send us a message from your member account.

| Changes effective July 1, 2024 | To find out more |
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| The company has a new name and website! The company name officially becomes Wellpoint as of July 1, 2024. Your plan materials, such as your handbook and EOBs, will all display the Wellpoint name, logo, and branding. | wellpointmass.com |
| The new website is <u>wellpointmass.com</u> . From there, you will be able to log into your existing member account – you are not required to create a new member account. | |
| Should you need to do so, you can still access UniCare materials from the prior plan year (which ends on June 30, 2024) by visiting the <u>unicaremass.com</u> website. | |
| Occupational therapy and physical therapy Occupational therapy and physical therapy are limited to 30 visits in a plan year. Preapproval is required for additional visits. However, if the services are associated with an autism spectrum disorder diagnosis, the limit doesn't apply. | Handbook, chapter 4 |
| Fitness reimbursement The fitness reimbursement has increased to \$200 per plan year for the family plan. The reimbursement remains \$100 per plan year for the individual plan. | Handbook, chapter 4 |
| Nutritional counseling Up to three nutritional counseling visits are now available for non-diabetes and non-eating disorder related conditions. Refer to your member handbook for a list of conditions that do not have a visit limit. | Handbook chapter 7 |