



Updates to non-participating Ambulatory Surgery Center (ASC) reimbursement policy

Massachusetts | Commercial

Since September 1, 2026, ASC claims submitted by noncontracted care providers have been reimbursed at 100% of the Medicare-allowed amount, subject to applicable member cost share. This policy aligns with Wellpoint's reimbursement methodology, ensuring a consistent and transparent reimbursement approach across noncontracted care providers. Care providers should review their billing and contracting practices to support a smooth transition and ensure claims are submitted in accordance with this reimbursement methodology. This update does not change member benefits or cost-sharing requirements.

Contact us

Availity Chat with Payer is available during normal business hours. Get answers to your questions about eligibility, benefits, authorizations, claims status, and more. To access Availity Essentials, go to <https://Availity.com> and select the appropriate payer space tile from the drop-down. Then, select **Chat with Payer** and complete the pre-chat form to start your chat.

For additional support, visit the *Contact Us* section of our provider website for the appropriate contact.