



Carelon Medical Benefits Management Notice of Program Expansion

Effective April 1, 2024

Carelon Medical Benefits Management, Inc., a specialty health benefits company, will expand its radiation oncology program to perform medical necessity reviews for additional procedures for UniCare members insured under the Group Insurance Commission of Massachusetts (GIC), as outlined below. Carelon Medical Benefits Management works with leading insurers to improve healthcare quality and manage costs for today's most complex and prevalent tests and treatments, helping to promote care that is appropriate, safe, and affordable.

Effective April 1, 2024, the expansion will require clinical appropriateness review for additional procedures related to the Carelon Medical Benefits Management radiation oncology program. The clinical guideline that has been adopted by UniCare to be used for medical necessity review is shown in the table below. Carelon Medical Benefits Management will begin accepting prior authorization requests on March 18, 2024 for dates of service beginning April 1, 2024.

Pre-service review requirements

All care providers must contact Carelon Medical Benefits Management to obtain pre-service review for the following non-emergency modalities. Please refer to the program microsite resource pages for complete code lists.

Prior authorization required as of April 1, 2024 Call center opening March 18, 2024		
Program	Services	Clinical guidelines
Radiation oncology	■ Hyperthermia for cancer therapy	■ CG-MED-72

To determine if prior authorization is needed for a member, call the Provider Services phone number on the back of the member's ID card for benefit information. (Note: Providers cannot use the Interactive Care Reviewer (ICR) tool on Availity Essentials* to pre-certify an outpatient procedure or any requests for services administered by Carelon Medical Benefits Management).

Providers should continue to submit pre-service review requests to Carelon Medical Benefits Management using the convenient online service via the Carelon Medical Benefits Management **ProviderPortal**SM.

ProviderPortal is available 24 hours a day, seven days a week, processing requests in real-time using *Clinical Criteria*. Go to [Carelon Medical Benefits Management](#) to register.

For more information

The website below will help you learn more and access helpful information and tools such as order entry checklists, clinical guidelines, and FAQs. Go to:

<https://providers.carelonmedicalbenefitsmanagement.com/radoncology/>

You can also reach out to your local Provider Relations representative.

* Availity, LLC is an independent company providing administrative support services on behalf of the health plan.