



<Date>

<Enrollee First Name> <Enrollee Last Name>

<Address>, <Address2>

<City>, <State> <ZIP Code>

Dear Enrollee:

Effective August 1, 2026, you will be automatically assigned to AmeriHealth Caritas DC (AmeriHealth). This means your enrollment will transfer to AmeriHealth Caritas DC (AmeriHealth) starting **August 1, 2026**. AmeriHealth will provide the same primary and specialty health care services you received from Wellpoint DC.

What's Next

You will receive a welcome packet, enrollee handbook, and new ID card from AmeriHealth. The welcome packet will have information about your new health plan and how to access a list of doctors, hospitals, and clinics. A representative will also be available to answer any questions about your covered services under Medicaid.

You can continue to see your current doctors through October 31, 2026. If your doctors are not in AmeriHealth, you can call AmeriHealth to talk to a representative who can help you find a new doctor who can continue your care.

If you need a new prescription prior to October 31, 2026, contact your doctor and AmeriHealth to continue to receive your medication(s).

If you do not want to be enrolled in AmeriHealth, you have until January 31, 2027 to request a change to MedStar Family Choice DC. No matter which health plan you choose, your benefits will stay the same.

wellpoint.com/dc/medicaid

1092065DCMENWLP 07/26



This program is brought to you by the
Government of the District of Columbia
Department of Health Care Finance.



To get help choosing MedStar Family Choice, you may contact DC Healthy Families:

- **By phone:** DC Healthy Families at 202-639-4030 or 800-620-7802.
 - For the hearing impaired, call the TDD/TTY line at 202-639-4041.
- **Online:** DCHealthyFamilies.com (fastest and easiest way).
 - On the “Home” page, click “*Enroll Now*.” Enter your Member ID and PIN.
 - Click on “*Continue*.” Follow the easy instructions to choose your health plan and doctor.

If you have any questions about this transition or need help, please call Wellpoint Enrollee Services at **833-359-1384 (TTY 711)**, Monday through Friday from 8:00 a.m. to 6:00 p.m. We’re here to help and are happy to assist you.

Thank you for trusting us with your care. It has been an honor to support you and your family as part of the DC Medicaid program. We are grateful for the opportunity to serve you.

Sincerely,

Wellpoint District of Columbia, Inc.

Enclosures: Get help in another language
Non-discrimination notice

Coverage provided by Wellpoint District of Columbia, Inc.