



Community resources close to home

At Wellpoint, we understand that mental and physical health depends on more than just access to medical care.

To find help with other everyday needs such as meals, housing, education, jobs, transportation, or legal concerns, visit our Community Resource Link at wellpoint.com/nj/medicaid/community-support.

Help is just a phone call away

Call **833-731-2147 (TTY 711)** to reach 24-hour Nurse HelpLine. Member Services is at the same number Monday through Friday from 8 a.m. to 6 p.m. Eastern time.

Meet us in person

You can visit us at one of our storefronts:

236 Main St.

Paterson, NJ 07505

or

100 Central Avenue

Lakewood, NJ 08701

We're there Monday through Friday from 9 a.m. to 4 p.m. Eastern time.



wellpoint.com/nj/medicaid

Do you need help with your healthcare, talking with us, or reading what we send you? We provide our materials in other languages and formats at no cost to you. Call us toll free at 833-731-2147 (TTY 711).

¿Necesita ayuda con su cuidado de la salud, para hablar con nosotros o leer lo que le enviamos? Proporcionamos nuestros materiales en otros idiomas y formatos sin costo alguno para usted. Llámenos a la línea gratuita al 833-731-2147 (TTY 711).

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**Added benefits and
other extras available
to our members**



We offer members bonus, no-cost benefits they can use every day

- A car seat when pregnant members complete at least three prenatal visits
- A stroller when new moms complete a postpartum checkup within 7 to 84 days after delivery
- A booster seat for kids ages 3 to 6, when they complete their yearly well-child checkup
- Diapers when new moms bring their baby to their first well-baby checkup
- The choice of a water pitcher with a filter or a potty-training seat for toddlers (ages 0 to 2) when they receive a lead screening
- A hypoallergenic pillowcase for members with asthma
- Diabetic socks for members 18 and older who complete an A1c test



Members who register for Healthy Rewards can earn refillable gift cards

You can receive up to \$25 in gift cards if you register and complete the following activities:

- Maternal-health visits (prenatal and postpartum)
- Health screenings for diabetes and lead

For more information about our Healthy Rewards program, you can visit the Benefit Reward Hub by logging in to our secure website at **wellpoint.com/nj/medicaid**. You also can call the Healthy Rewards Customer Service Line at **888-990-8681 (TTY 711)** Monday through Friday from 9 a.m. to 8 p.m. Eastern time.

Qualified members can receive a SafeLink cellphone

With the federal Lifeline program through SafeLink, members who qualify can receive a no-cost cellphone that comes with monthly data, minutes, and texts. If you already have a phone, the monthly services are still available to you at no cost. Our members also receive 200 extra minutes when they first enroll with Wellpoint, plus an additional 100 minutes during their birth month.

Wellpoint members have access to our mobile app

With the **SydneySM Health** mobile app, you can view your member ID card, find a doctor in the health plan network, and explore health and wellness information anytime, anywhere.