

## Personal Preference Program (PPP)

The New Jersey Personal Preference Program (PPP) offers a way for NJ FamilyCare/Medicaid members, who qualify for the Personal Care Assistant (PCA) service, to remain in their home, active in their community, and does not require the use of a home health care agency. PCA services are non-emergent, health related tasks delivered under NJ FamilyCare. Tasks include help with activities of daily living (ADLs) and instrumental activities of daily living (iADLs) essential to the member's health and comfort, such as bathing, dressing, meal preparation, and light housekeeping

You will work with a financial consultant to develop a monthly budget, through which you will decide the services you need and the individuals and/or agencies you wish to hire to provide the identified services. If you are cognitively impaired or unable to make decisions on your own, you can choose an authorized representative (AR) to assist you.

The PPP also provides Fiscal Intermediary (FI) services to assist you with the financial aspects of the program. Public Partnerships, LLC (PPL) is FI for the PPP, and is responsible for handling payroll responsibilities, acting as a bookkeeping service, processing time sheets and issuing paychecks to your workers.

The PPP requires greater individual responsibility, but in return, offers you greater control, flexibility and choice over the services you receive.

### Why Choose the Personal Preference Program?

PPP allows you to:

- Select the home care services that best suit your needs
- Hire workers, including trusted individuals like friends, relatives, or neighbors
- Plan services according to your individual needs
- Enjoy greater independence and control over your life

### Eligibility

Applicants must be:

- NJ FamilyCare eligible. You can apply at your local County Social Service Agency or online
- Approved for Personal Care Assistant Services (PCA) and need PCA services for at least six months
- Able to self-direct services or have an Authorized Representative (AR) who can act on their behalf

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\*To qualify for PCA services, recipients must:

- Have NJ FamilyCare/Medicaid
- Obtain a doctor's order, prescription to receive the service (do not have to be permanently disabled).



- Live in a community-based residence, such as a private home, apartment, rooming house, boarding home or group home, skill development home, supervised apartment or other congregate living program where personal care is not provided as part of the service package included in the living arrangement.
- Have a documented need for hands-on personal care.

If you have additional information regarding the Personal Preference Program or would like to request a PCA assessment for enrollment into PPP, please contact us at [NJPersonalpref@wellpoint.com](mailto:NJPersonalpref@wellpoint.com), phone: 1-855-661-1996 option 1, or visit:

- Fiscal Intermediary-Public Partnership [*link to <https://pplfirst.com/programs/new-jersey/personal-preference-program-ppp/>*]
- New Jersey Department of Human Service Personal Preference Program (PPP) [*link to <https://www.nj.gov/humanservices/dmahs/clients/njppp.html>*]

### **Support for behavioral health needs**

If you're enrolled in MLTSS, Fully Integrated Dual Eligible Special Needs Plans (FIDE-SNP) or clients of the Division of Developmental Disabilities (DDD) you have access to behavioral healthcare completely through managed care including:

- Acute partial hospitalization
  - Adult mental health rehabilitation
  - Outpatient mental health services
  - Acute inpatient psychiatric hospitalization
  - Medication Assisted Treatment
  - Partial care/psychiatric partial hospitalization
  - Substance use disorder services — including outpatient, intensive outpatient, partial care, ambulatory withdrawal management, short-term residential, and detoxification services
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