

Important Plan Information



Member Handbook Update

Please read this with care and keep it with your member handbook.

A change to your extra benefits starts September 1, 2023.

Below is an update to the chart in the **What extra benefits do I get as a member of Wellpoint?** section of the handbook:

Value-added benefit	How to get it
EX Program*: A tobacco cessation program with online activities, education materials, and products. This program can help members as they try to quit using tobacco or chew, smoking cigarettes, or vaping.	Access the program at becomeanex.org .

*Program name change only.

Do you have questions?

Call Member Services toll-free at **833-731-2160 (TTY 711)**, Monday through Friday from 7 a.m. to 5 p.m. Central time.

Wellpoint members in the Medicaid Rural Service Area and the STAR Kids program are served by Wellpoint Insurance Company; all other Wellpoint members in Texas are served by Wellpoint Texas, Inc.