

Important Plan Information



Member Handbook Update

Please read this with care and keep it with your member handbook.

A change to your child's extra benefits starts September 1, 2023.

Below is an update to the chart in the **What extra benefits does my child get as a member of Wellpoint? How can I get these benefits for my child?** section of the handbook:

Value-added benefit	How to get it
This is Quitting*: An interactive, text-based program to help teens ages 13–17 quit vaping or using e-cigarettes. The program focuses on web counseling for up to 12 weeks.	Text the keyword VAPEOUTTX to 88709 to enroll.

*Program name change only.

Do you have questions?

Call Member Services toll free at **833-731-2160 (TTY 711)**, Monday through Friday from 7 a.m. to 6 p.m. Central time.

Wellpoint members in the Medicaid Rural Service Area and the STAR Kids program are served by Wellpoint Insurance Company; all other Wellpoint members in Texas are served by Wellpoint Texas, Inc.