



Finding ways to meet your family's needs



We offer special health care services for farmworkers' kids

If you're a farmworker, it can be hard finding doctors and getting appointments quickly. We're here to help your children with Medicaid get the health care they need. When you move a lot to follow seasonal farm work, we can help you:

- Find doctors and clinics.
- Set up doctor visits for your children.
- Get medicine and medical supplies for your children.
- Let doctors know your children need to be seen quickly before you move.

A farmworker is someone who works:

- On farms or in fields.
- In food processing or packing.
- With dairy products, poultry, or livestock.

If you need an interpreter, we'll get one for you free of charge

Our members also get extra benefits, like:

- Help from nurses anytime, day or night, with our 24-hour Nurse HelpLine.
- Healthy Rewards, a no-cost program to earn gift cards for taking certain steps towards a healthy lifestyle.
- Up to \$50 per semester for a Boys & Girls Club membership.

You can find a full list of extra benefits and specific benefit details, including exclusions and limitations, in the member handbook. Visit our website at wellpoint.com/tx/medicaid to download a copy.

We can save you the time and stress of finding care before you move.

Call us toll-free at 833-731-2160 (TTY 711)
Monday through Friday from 7 a.m. to
5 p.m. Central time.



Learn more about NEMT services in your member handbook or by visiting [wellpoint.com/tx/medicaid/extras/transportation](https://www.wellpoint.com/tx/medicaid/extras/transportation). You can also call Member Services toll-free at **833-731-2160 (TTY 711)**, Monday through Friday from 7 a.m. to 6 p.m. Central time.

Additional resources:

If you don't have a way to get to your doctor, dentist, pharmacy, hospital, or any other places you receive Medicaid services, we can help. Wellpoint offers Nonemergency Medical Transportation (NEMT) services. These are rides to places where you get your covered health care services or medicine. They do not include ambulance trips.

Wellpoint will use Access2Care to arrange all travel. Call 833-721-8184 (TTY 711) to schedule a ride, Monday through Friday from 8 a.m. to 5 p.m. local time, except for state-approved holidays.



[wellpoint.com/tx/medicaid](https://www.wellpoint.com/tx/medicaid)

Wellpoint members in the Medicaid Rural Service Area and the STAR Kids program are served by Wellpoint Insurance Company; all other Wellpoint members in Texas are served by Wellpoint Texas, Inc.

For STAR, we participate in the Bexar, Dallas, Harris, Jefferson, Lubbock, Tarrant, and Central, Northeast, and West Rural Service Areas.

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