

Important Plan Information



Member Handbook Update

Please read this with care and keep it with your member handbook.

Changes to your child's extra benefits start September 1, 2023.

Below are benefits added to the chart in the **What extra benefits does my child get as a member of Wellpoint?** section of the handbook:

Value-added benefit	How to get it
EX Program: A tobacco cessation program with online activities, education materials, and products. This program can help members ages 18 or older as they try to quit using tobacco or chew, smoking cigarettes, or vaping.	Access the program at go.theexprogram.com/amerigrouptx .
This is Quitting*: An interactive, text-based program to help teens ages 13–17 quit vaping or using e-cigarettes. The program focuses on web counseling for up to 12 weeks.	Text the keyword VAPEOUTTX to 88709 to enroll.
Eyeglass accessories — up to \$25 per year (replaces strap benefit)	Log in to your account at wellpoint.com/tx/medicaid to access the Benefit Rewards Hub from the Benefits page or call 844-756-4600 (TTY 711) .

*Program name change only.

Do you have questions?

Call Member Services toll-free at **844-756-4600 (TTY 711)**, Monday through Friday from 8 a.m. to 6 p.m. Central time.

Wellpoint members in the Medicaid Rural Service Area and the STAR Kids program are served by Wellpoint Insurance Company; all other Wellpoint members in Texas are served by Wellpoint Texas, Inc.