



<Date>

<Member Name>

<Member Address>

<Member City, State ZIP>

Copays for CHIP COVID-19 services will resume starting October 1, 2024

Dear Member,

You may have a copay for CHIP COVID-19 services starting October 1, 2024.

During the COVID-19 public health emergency, the Texas Health and Human Services Commission (HHSC) waived copays for COVID-19 vaccines, testing, and treatment for Children's Health Insurance Program (CHIP) members. This will end on September 30, 2024.

For most types of doctor visits, you will have to pay a copay. You will not have a copay for the following types of doctor visits:

- Checkups
- Preventive services
- Mental health and substance use disorder treatment services

The amount you will need to pay is listed on your CHIP member ID card.

Your copay amount was determined based on your income when you enrolled in CHIP. You do not have a copay for CHIP services if you are:

- Native American;
- An Alaska Native; or
- A CHIP Perinatal member.

If you have any questions, please reach out to Member Services at **833-731-2160 (TTY 711)** Monday through Friday from 7 a.m. to 6 p.m. Central time.

You can use [YourTexasBenefits.com](https://www.yourtexasbenefits.com) or the Your Texas Benefits mobile app to manage your benefits and update HHSC of any changes, like a new address or income.

Sincerely,

Wellpoint

[wellpoint.com/tx/medicaid](https://www.wellpoint.com/tx/medicaid)

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Enclosures: Nondiscrimination notice
Get help in another language

Wellpoint members in the Medicaid Rural Service Area and the STAR Kids program are served by Wellpoint Insurance Company; all other Wellpoint members in Texas are served by Wellpoint Texas, Inc.