

# We're glad you're part of our health plan

Every year, your value-added services, or extra benefits, can change.

## We want to let you know about important changes to your extra benefits, starting September 1, 2024.

The following new benefits and changes affect the section in the member handbook about extra benefits and how to get these services:

- \$100 gift card to purchase over-the-counter products
- WW®, \$150 Healthy Grocery gift card, on-demand fitness resources, plus choose either personal exercise kit or gym membership
- Get Connected to Better Health program — free Samsung phone with digital apps and resources

- Home safety — choose up to two items such as carbon monoxide detectors, medication lock boxes, smoke alarms, fire extinguishers, air quality monitor, mold test, or lead test\*
- Lifestyle aids — pick two each year from items such as digital scale, blood pressure cuff, pulse oximeter, heart rate monitor, or memory foam pillow
- Emergency preparedness kit and up to \$75 in disaster relief funds
- \$75 gift card for sensory products
- Choose up to \$200 of asthma relief products
- Dental hygiene kit

**See next page for additional benefit information.**

## Things to know

You can find more benefit details, including exclusions and limitations, in the newest member handbook. Get a copy for free at [wellpoint.com/tx/medicaid](https://wellpoint.com/tx/medicaid).

### Questions?

Call Member Services toll-free at **833-731-2160 (TTY 711)**, Monday through Friday from 7 a.m. to 6 p.m. Central time.

[wellpoint.com/tx/medicaid](https://wellpoint.com/tx/medicaid)



### More new benefits:

- Fresh food options — choose from fresh produce boxes, Sam's Club or Costco membership, or \$150 Healthy Grocery gift card
- E-reader and digital library card
- Memory aid kit for nursing facility residents
- Gift card to help cover the cost of identification documents
- Online mental health services — access to a secure website and mobile app to help improve mental and emotional health
- Substance use disorder recovery support program
- Meditation app subscription

### These benefits are changing:

- For routine dental, the \$250 benefit maximum has been removed and the benefit is now two cleanings, one checkup and one set of X-rays each year.\*\*
- The vision benefit has a new \$150 extra allowance for eyeglasses or contact lenses.

### The following benefits will no longer be available:

- First-aid kit and personal disaster plan
- Weight management virtual program
- Pregnancy and early parenting program
- Cellphone through the Lifeline Program
- Personal exercise kit
- Personal remembrance photo album and personalized labels

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\* Not available to nursing facility residents.

\*\* Not available to members with Medicare.