

Quick Reference Guide

Wellpoint Florida Essential

2025 individual health insurance marketplace plans

Types of individual health plans

We are offering Affordable Care Act (ACA)-compliant health plans in 2025, including HMO plans in Bronze, Silver, Gold, and Catastrophic metal categories. These plans will be offered for purchase on and off-exchange for members in 24 counties in Florida.

Wellpoint Florida Essential plans	Location
Bronze 7500 (\$0 Virtual PCP + \$0 Select Drugs + Incentives) Standard	ON/OFF Exchange
Silver 5000 (\$0 Virtual PCP + \$0 Select Drugs + Incentives) Standard	ON/OFF Exchange
Gold 1500 (\$0 Virtual PCP + \$0 Select Drugs + Incentives) Standard	ON/OFF Exchange
Catastrophic 9200 (+ Incentives)	ON/OFF Exchange
Bronze 6000 (\$0 Virtual PCP + \$0 Select Drugs + Incentives)	ON/OFF Exchange
Bronze 5500 Adult Dental/Vision (\$0 Virtual PCP + \$0 Select Drugs + Incentives)	ON/OFF Exchange
Bronze 5500 (\$0 Virtual PCP + \$0 Select Drugs + Incentives)	ON/OFF Exchange
Gold 1400 (\$0 Virtual PCP + \$0 Select Drugs + Incentives)	ON/OFF Exchange
Gold 800 (\$0 Virtual PCP + \$0 Select Drugs + Incentives)	ON/OFF Exchange
Silver 1850 (\$0 Virtual PCP + \$0 Select Drugs + Incentives)	ON/OFF Exchange
Silver 3500 (\$0 Virtual PCP + \$0 Select Drugs + Incentives)	ON/OFF Exchange
Silver 3500 Adult Dental/Vision (\$0 Virtual PCP + \$0 Select Drugs + Incentives)	ON/OFF Exchange
Gold 800 Adult Dental/Vision (\$0 Virtual PCP + \$0 Select Drugs + Incentives)	ON/OFF Exchange

Member ID card samples and tips

The following cards are samples only. Actual cards include information specific to the member's health plan and may look slightly different:

- The network at the bottom right corner will show Wellpoint Florida Essential.
- No alpha prefixes are necessary for these plans.

Remember to use Payor ID WLPNT to ensure correct routing when submitting claims through https://Availity.com.



Wellpoint.	Chat live at wellpoint.com	
MEMBERS: When submitting inquiries always include your Identification Number from the front of this card. Possession or use of this card does not guaranties payment. PROVIDERS: File all calms directly to Weilpoint. Please submit all calms with the member ID on the front of the card.	Member Service (83)-728-2 Pharmacy Member Services (833) 821- Heip for Pharmacitis (833) 821- Provider Service (833)-728- Valion Member Service (833) 824- Valion Member Service (833) 824- Valion Provider Service (800) 821-	
Providers claims at: www.availity.com File Pharmacy claims to: P.O. Box 52065 Phoenix, AZ 65072-2065 File dental claims to: P.O. Box 1115 Minneepolis, MN 55440-1115	Coverage provided by Simply Healthcare Plane, Inc. doing business as Wealpoint Florkde, Inc.	
File vision claims to: P.O. Box 8504 Misson, OH 45040-7111 Outside our service area, benefits may be limited to Urgent and Emergency care. Carelon Rx	Instan Date: 10/26/2024	

Health insurance marketplace/ACA plan contact information

Provider Call Center: 833-476-1459, 8 a.m. to 5 p.m. ET

Provider UM: 833-476-1459, 8 a.m. to 5 p.m. ET, Monday through Friday, closed weekends and legal holidays - Case status can be checked and clinical information can be added through https://Availity.com.

Prior authorizations: Authorization application through https://Availity.com

Claims mailing address:

Wellpoint P.O. Box 105187 Atlanta, GA 30348-5187

PCP assignments:

- All Wellpoint Florida Essential plans will require a PCP selection.
- they enroll.
- card or texting through the Sydney App.
- provider in their group and/or covering physician under the same tax ID.
- Members who visit a PCP not assigned to them may be responsible for their bill.



Individual healthcare coverage map by county

Counties include: Brevard, Broward, Collier, DeSoto, Hardee, Hendry, Hillsborough, Indian River, Lake, Lee, Manatee, Marion, Martin, Miami-Dade,

Orange, Osceola,

Pinellas, Polk,

Volusia.

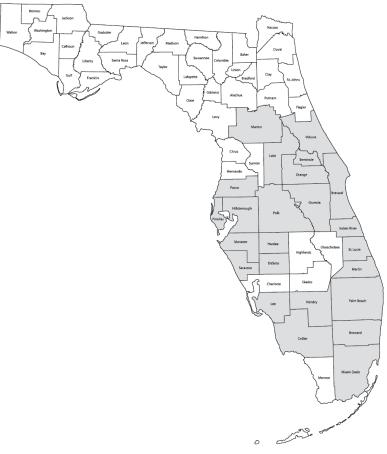
Palm Beach, Pasco,

Sarasota, Seminole, St. Lucie, and

• Members who do not select a PCP or enroll through healthcare.gov will be assigned an in-network PCP when

• Members can change their PCP immediately by calling the member services number on the back of their ID

• For the claims to be processed as in-network, members must see the PCP listed on the card or another



Referrals:

• All plans are open access, meaning members do not require referrals to see a specialist.

Vendor contact information

Service	Vendor	Telephone
Behavioral health services	Carelon Behavioral Health, Inc.	844-375-7215
Chiropractic/acupuncture services	American Specialty Health Group, Inc. (ASH)	800-972-4226
Dermatology	Dermatology Network Solutions (DNS)	844-222-3535
Home health, home infusion and durable medical equipment (DME)	Integrated Home Care Services, Inc. (IHCS)	844-215-4264
Laboratory services	LabCorp	800-877-5227
Pharmacy benefit manager	CarelonRx, Inc.	833-235-2030
Podiatry	Podiatry Network Solutions (PNS)	844-222-3939
PT/OT/ST therapy services	Health Network One, Inc. (HN1)	888-550-8800
Vision services	EyeMed	800-521-3605
Dental services	UniCare	833-821-1942
Radiology, cardiovascular, musculoskeletal, rehabilitation, sleep, medical oncology, radiation oncology, and genetic testing authorizations	Carelon Medical Benefits Management, Inc.	833-529-8775

Out of network:

- Prior authorizations are not required to pay for out-of-network services other than emergent care.
- Completion of covered services may be allowed at an in-network benefit and reimbursement level with an out-of-network provider for a period of time, according to contractual, regulatory, and accreditation requirements when necessary to complete a course of treatment and to arrange for a safe transfer to an in-network provider or facility.



For more information about requirements, benefits, and services (including the most recent full version of the provider manual), visit our website at **wellpoint.com/fl/provider/welcome-individual-commercial**.

Carelon Behavioral Health, Inc. is an independent company providing utilization management services on behalf of the health plan. CarelonRx, Inc. is an independent company providing pharmacy benefit management services on behalf of the health plan. Carelon Medical Benefits Management, Inc. is an independent company providing utilization management services on behalf of the health plan.