

Upcoming enhancements to PEMS

Texas | Medicaid

Beginning May 30, 2025, the Provider Enrollment and Management System (PEMS) will be updated to streamline enrollment in Texas Medicaid and credentialing for managed care organizations (MCOs) and dental maintenance organizations (DMOs). **By April 18, 2025**, all MCOs and DMOs should post the information in this bulletin to their respective websites to take advantage of a PEMS update.

Care providers will initiate credentialing in PEMS

PEMS will be improved with a credentialing tab. While the MCO or DMO and the credentials verification organization (CVO) will maintain their credentialing roles, care providers will initiate the credentialing process through PEMS. The PEMS credentialing tab is optional for enrollment; it is not required to finalize the Medicaid enrollment application:

- Care providers must answer yes or no to attest whether they wish to be credentialed with an MCO or a DMO before submitting their application.
- If care providers wish to be credentialed, they must proceed with the credentialing process alongside their enrollment application. If they choose to apply simultaneously, the credentialing application must be completed before the Medicaid and credentialing application can be submitted.
- Care providers who are reenrolling can complete their credentialing during reenrollment.

Note: While PEMS captures the information, the CVO will ensure all information meets requirements. The CVO is responsible for receiving completed applications, attestations, and primary source verification documents.

A new option, Maintenance — Credentialing Information Request, will be available for already-enrolled care providers seeking to be credentialed with an MCO or a DMO.

Credentialing requirements

Credentialing involves verifying a healthcare provider's qualifications, background, and professional standing to ensure they meet the standards required to deliver care.

To be credentialed through PEMS (optional), care providers must:

<https://provider.wellpoint.com/tx>

- Submit their application electronically through PEMS, including necessary documents (such as proof of education, training, licensure, board certifications, work history, and academic background).
- Enroll in PEMS before they can provide Medicaid services. New care providers can complete their credentialing during enrollment.

Additional information

Enrollment with Texas Medicaid is required

Most Medicaid services are delivered through MCOs and DMOs licensed by the Texas Department of Insurance (TDI) and contracted by the State Agency. Care providers who want to provide Medicaid and related services to an MCO or DMO must enroll with Texas Medicaid before contracting with the MCO or DMO.

More information about credentialing in PEMS will be published in future articles at tmhp.com.

Contact

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