

EVV Claims Submission Requirements for MCO-Only Enrolled Program Providers Currently Required to Use EVV

Information posted August 16, 2019

This is a clarification to the article titled, "[New EVV Claims Matching Process and EVV Portal Access Begins September 1, 2019](#)," which was published on the TMHP website on July 29, 2019.

In the previous notification, MCO-only enrolled program providers were advised to obtain a Compass 21 (C21) Submitter ID. The specific type of Submitter ID needed for MCO-only enrolled program providers to submit to C21 is called an LTSS Submitter ID.

Beginning September 1, 2019, program providers currently required to use Electronic Visit Verification (EVV) must submit all claims for EVV-relevant services with a date of service on or after September 1, 2019, to Texas Medicaid & Healthcare Partnership (TMHP).

EVV-relevant claims submitted directly to a managed care organization (MCO) for dates of service on or after September 1, 2019 **will be denied or rejected**.

MCO-only enrolled program providers who submit EVV-relevant services for Long-Term Services and Supports (LTSS) have two options for submitting claims to TMHP:

1. Use a third-party claim submitter to submit claims on the program provider's behalf to the TMHP C21 claims management system through Electronic Data Interchange (EDI); or
2. Submit claims directly to the TMHP C21 system through EDI.

MCO-only enrolled program providers who submit EVV-relevant services for LTSS **cannot** submit EVV claims through TexMedConnect.

Option 1: Third-Party Claim Submission

If you have a third-party claims submitter:

- Contact your third-party claim submitter to inform them of the new requirement to submit managed care claims to TMHP and refer them to the technical information below, including the *EDI Companion Guides*.
- Request your third-party claims submitter to contact the TMHP EDI Help Desk at 1-888-863-3638, Option 4, to determine if they are approved to submit claims to TMHP.
- Either you or your third-party claims submitter must contact the TMHP EDI Help Desk at 1-888-863-3638, Option 4, to determine if a new LTSS Submitter ID is required and if so, request to obtain it.
- Not all third-party claim submitters require program providers to obtain their own Submitter ID; program providers can verify with their third-party claim submitter if they need an LTSS Submitter ID.

If you do not have a third-party claims submitter:

- Refer to the list of TMHP-approved third-party claim submitters on the [TMHP website](#) if you want a third-party to submit claims on your behalf.
- Third-party claim submitters can refer to the *EDI Companion Guides* listed below and on the TMHP website for more information about LTSS EVV claim submissions.
- If a program provider chooses to use a third-party claim submitter not approved by TMHP, the third-party claim submitter will have to complete successful trading partner testing prior to approval to submit claims. Refer to the *EDI Companion Guides* below and contact the EDI Help Desk to begin the trading partner testing process.

Option 2: Program Provider Claim Submission

MCO-only enrolled program providers that do not currently submit claims electronically to TMHP and do not wish to use a third-party claims submitter must submit claims directly to the TMHP C21 claims management system using EDI.

Program providers who wish to submit claims directly to TMHP must complete the following steps before submitting claims electronically to TMHP:

- Review the *EDI Companion Guide* and *EDI Connectivity Guide* to determine electronic claims submission requirements.
- Contact the TMHP EDI Help Desk at 1-888-863-3638, Option 4, to obtain an LTSS Submitter ID if they do not have one.
- Identify the correct Receiver ID to use for LTSS EVV transactions in the *EDI Companion Guide*.
- Create test files required to submit either an X12 837P or 837I Acute Care LTSS claim transaction.
- Test the submission of X12 837P or 837I transactions with TMHP according to the appropriate TMHP *EDI Companion Guide*.

Once a program provider has successfully completed EDI testing with TMHP, they may begin to submit claims to TMHP.

EDI Companion Guides

EVV claims submitted by MCO-only enrolled program providers for LTSS EVV-relevant services must be submitted on an 837P Acute Care or 837I Acute Care transaction with an appropriate LTSS Submitter ID and Receiver ID combination. The Receiver ID for LTSS EVV transactions can be found in the *EDI Companion Guides* listed below.

For LTSS EVV-relevant claim submission guidelines, see the [EDI Companion Guides](#) webpage of the TMHP website:

- *837P Acute Care Companion Guide*
- *837I Acute Care Companion Guide*,
- *277 Claims Acknowledgement (277CA) Companion Guide*

Connectivity information can be found in the [TMHP EDI Connectivity Guide](#).

Additional Information

For more information, contact the TMHP EDI Help Desk at 1-888-863-3638, Option 4. See the TMHP website for [frequently asked questions](#) related to MCO-only enrolled program provider claims submissions.