

Upcoming HHAeXchange webinars

Texas | Medicaid

The state-provided electronic visit verification (EVV) system vendor, HHAeXchange, will host a webinar on October 23, 2025, on the HHAeXchange+ Mobile Application updates. The webinar will be recorded and available.

HHAeXchange will host a town hall on October 30, 2025, for EVV program care providers, financial management services agencies (FMSAs), and consumer-directed services employers who use HHAeXchange as their EVV system.

In addition, HHAeXchange's Annual System Training for program providers and FMSAs is scheduled for November 13, 2025, and December 10, 2025.

Registration details:

October 23, 2025: Updates to the HHAeXchange+ Mobile Application:

- Register for the webinar: <https://bit.ly/3JBes1f>:
 - Beginning October 27, 2025, and ending November 17, 2025, HHAeXchange will roll out an updated HHAeXchange+ (HHAX+) mobile application to all HHAX+ users:
 - If HHAX+ users have automatic updates enabled on their mobile device, they will receive the new HHAX+ version when they log into the application during the rollout period.
 - If HHAX+ users **do not** have automatic updates enabled on their mobile devices, they **must** manually update their HHAX+ mobile application by December 3, 2025.

October 30, 2025, 2 p.m. to 3 p.m. CT: HHAeXchange Texas Town Hall:

- Register for the webinar: <https://bit.ly/48NCOiF>
 - HHAeXchange hosts the virtual Texas Town Hall to share information on recent HHAeXchange system enhancements. HHAeXchange will review resolutions for holds in the EVV Aggregation Transaction Manager.
 - Attendees will receive additional support resources and participate in a live Q&A session.

Upcoming Annual System Training for program providers and FMSAs:

- November 13, 2025: 10 a.m. to 12 p.m. CT; webinar registration — Zoom: <https://bit.ly/4qywstU>
- December 10, 2025: 11 a.m. to 1 p.m. CT; webinar registration — Zoom: <https://bit.ly/4hDf9ny>