

Applied behavior analysis services

UniCare Health Plan of West Virginia, Inc. (UniCare) appreciates the compassion and dedication with which you care for our members and your patients. Strong collaboration and partnership with our providers are integral in providing high-quality care. With this goal in mind, we encourage you to review the following information.

The policy for West Virginia Children's Health Insurance Program (WVCHIP) regarding applied behavior analysis (ABA) was changed to mirror the Medicaid policy effective February 1, 2023. This policy can be found at dhhr.wv.gov. Simply select **Providers** on the main page, then select **Manual**. Scroll down and select **Chapter 519 – Practitioner Services**. Finally, select **Policy 519.23 Applied Behavior Analysis**.

Most notably, there are no longer dollar limits associated with ABA services.

What action do I need to take?

Please share this notice with other members of your practice and office staff. For information concerning UniCare's prior authorization requirements, please access the latest manual online at provider.unicare.com.

What if I need assistance?

If you have questions about this communication, received it in error, or need assistance with any other item, please contact our Customer Care Center at **800-782-0095**.

Contact us

Availity* Chat with Payer is available during normal business hours. Get answers to your questions about eligibility, benefits, authorizations, claims status, and more. To access Availity Essentials, go to availity.com and select the appropriate payer space tile from the drop-down. Then, select **Chat with Payer** and complete the pre-chat form to start your chat.

For additional support, visit the *Contact Us* section at the bottom of our provider website for the appropriate contact.



Email is the quickest and most direct way to receive important information from UniCare Health Plan of West Virginia, Inc.



To start receiving email from us (including some sent in lieu of fax or mail), submit your information using the QR code to the right or via our online form (unicare.ly/WVmp).

* Availity, LLC is an independent company providing administrative support services on behalf of the health plan.