



We want to hear from you

Complete a survey to improve healthcare

You can improve healthcare by completing the member experience survey. The survey asks questions about your health plan, your doctors, and other healthcare services.

You may have already gotten the survey. It could arrive anytime between February and May. When you get it, we hope you'll respond.

Your opinions matter

The survey:

- Gives you a place to share your experiences.
- Shows us where improvements need to be made.
- Helps people decide the best doctor for them.
- Provides guidance for others on customer service, pharmacy services, and maintaining good health.

All your answers are kept private. Your identity is always safe. Please be as honest, detailed, and clear on the survey as you can.



How to participate

When you receive the survey in the mail, respond on the form or using the online link. You can mail it back to us at no cost to you.

Thank you for helping us make healthcare better for all.